

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
APRIL 2023**

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32858	03/11/21 04/14/23	<b>Request Schedule Closed</b>	<b>Durations</b> 764.0 <b>S-to-C</b> 747.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
36046	02/28/22 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 420.0 <b>S-to-C</b> 393.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St Pecan St District 4
36468	04/18/22 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 368.0 <b>S-to-C</b> 344.0 <b>O-to-C</b>	Ditching Medium Priority  Don't have true ditches to hold water. Water is coming on to property from road	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln Old Stagecoach Lane
36506	04/19/22 04/06/23	<b>Request Schedule Closed</b>	<b>Durations</b> 352.0 <b>S-to-C</b> 343.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch is retaining water mostly downthe road in the ditch	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd Traceview Rd District 1
36517	04/20/22 04/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 355.0 <b>S-to-C</b> 342.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting ditch between the addresses of 214-216 Summit Dr	Brown, Shirley Road Maintenance	Resident 216 Summit Dr Summit Dr District 1
36568	04/25/22 04/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 350.0 <b>S-to-C</b> 337.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch and culvert needs cleaning causing the road to washing out	Brown, Shirley Engineering	Resident 1693 Swamp Rd Swamp Rd District 5
36594	04/27/22 04/14/23	<b>Request Schedule Closed</b>	<b>Durations</b> 352.0 <b>S-to-C</b> 335.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting to have ditches cleaned out	Brown, Shirley Engineering	Resident 402 Stout Rd Stout Rd District 3

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
36599	04/27/22 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 359.0 <b>S-to-C</b> 335.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd	Strong Rd District 1
36682	05/04/22 04/20/23	<b>Request Schedule Closed</b>	<b>Durations</b> 351.0 <b>S-to-C</b> 328.0 <b>O-to-C</b>	Ditching Medium Priority Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd	North Old Canton Rd District 1
36707	05/09/22 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 347.0 <b>S-to-C</b> 323.0 <b>O-to-C</b>	Ditching Medium Priority Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace	Twelve Oaks Trace District 4
36714	05/09/22 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 347.0 <b>S-to-C</b> 323.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd	Coker Rd District 3
36722	05/10/22 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 346.0 <b>S-to-C</b> 322.0 <b>O-to-C</b>	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane	Old Stagecoach Lane
37213	06/28/22 04/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 303.0 <b>S-to-C</b> 273.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert and ditch is holding water	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr	Wildwood Dr District 1
37296	07/07/22 04/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 274.0 <b>S-to-C</b> 264.0 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting to have a culvert installed at new driveway. Will have it flagged	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd	Twelve Oaks Rd District 5

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
37406	07/18/22 04/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 273.0 <b>S-to-C</b> 253.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Caller 306 Renees Way Renees Way District 1
37527	08/01/22 04/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 259.0 <b>S-to-C</b> 239.0 <b>O-to-C</b>	Ditching Medium Priority Ditches need cleaning in cul-d-sec keeping it from flooding the yards	Brown, Shirley Road Maintenance	Arnold, Kim 306 Renees Way Renees Way District 1
37555	08/04/22 04/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 249.0 <b>S-to-C</b> 236.0 <b>O-to-C</b>	Ditching Medium Priority On this road between Stokes and Patrick Rd ditches are stopped up	Brown, Shirley Road Maintenance	Penn Virilia Rd Virilia Rd District 4
37642	08/16/22 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 251.0 <b>S-to-C</b> 224.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	McDonald, Richard McDonald Rd McDonald Rd District 3
37686	08/24/22 04/14/23	<b>Request Schedule Closed</b>	<b>Durations</b> 233.0 <b>S-to-C</b> 216.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert going under the road is washing out	Brown, Shirley Road Maintenance	Lane, Johnny Shamrock Dr Shamrock Dr Shamrock Dr District 3
37697	08/26/22 04/13/23	<b>Request Schedule Closed</b>	<b>Durations</b> 230.0 <b>S-to-C</b> 214.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd Trace Harbor Rd Trace Harbor Rd District 1
37943	09/22/22 04/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 200.0 <b>S-to-C</b> 187.0 <b>O-to-C</b>	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virilia Rd Virilia Rd District 4

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
38093	10/18/22 04/28/23	<b>Request Schedule Closed</b>	<b>Durations</b> 192.0 <b>S-to-C</b> 161.0 <b>O-to-C</b>	Grading Medium Priority  Name: Billy D Parker ns, the gravel road has formed some deep holes and it is six	Brown, Shirley Engineering	Parker, Billy Gunter Lane	Gunter Ln District 3
38125	10/26/22 04/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 163.0 <b>S-to-C</b> 153.0 <b>O-to-C</b>	Ditching Medium Priority  Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd	Robinson Rd District 4
38146	11/04/22 04/03/23	<b>Request Schedule Closed</b>	<b>Durations</b> 150.0 <b>S-to-C</b> 144.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching from 554 all down the road	Brown, Shirley Road Maintenance	Caller Main st	Main St District 5
38186	11/14/22 04/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 154.0 <b>S-to-C</b> 134.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16	Hwy 16 District 5
38264	12/07/22 04/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 121.0 <b>S-to-C</b> 111.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Requesting for new culvert, due to flooding	Brown, Shirley Road Maintenance	Smith, Arnetera Pleasant Gift Rd	Pleasant Gift Rd District 5
38299	12/15/22 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 130.0 <b>S-to-C</b> 103.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Hollins, Essie 456 C Livingston Vernon Rd	Livingston Vernon Rd District 4
38300	12/15/22 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 127.0 <b>S-to-C</b> 103.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs culvert replaced.	Brown, Shirley Road Maintenance	Hollis, Erica Barnes Road	Barnes Rd District 1

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
38375	01/09/23 04/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Myles, Eddie Smith Ln	Smith Ln District 5
Need new culvert at this address, but on Virgin Mary Rd side							
38385	01/10/23 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McGee, Alisa 532 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Need culvert installed, marked with pink flags.							
38399	01/12/23 04/18/23	<b>Request Schedule Closed</b>	<b>Durations</b> 96.0 <b>S-to-C</b> 75.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mohammed, Khali Woodbine Ct	Woodbine Ct District 1
Drain causing flooding							
38407	01/13/23 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 101.0 <b>S-to-C</b> 74.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Killins, Willie 709 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Need culvert installed marked with white flags. Will call back with address to mobile home.							
38415	01/17/23 04/11/23	<b>Request Schedule Closed</b>	<b>Durations</b> 84.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Howard, Bill Virilia Rd	Virilia Rd District 4
Culvert is caving in on this road, West of Parkinson Rd							
38452	01/24/23 04/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 73.0 <b>S-to-C</b> 63.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morrison, Mark Allenwood Dr	Allen Wood Dr District 5
Culvert need repaired							
38453	01/24/23 04/06/23	<b>Request Schedule Closed</b>	<b>Durations</b> 72.0 <b>S-to-C</b> 63.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr	Ancient Oaks Dr District 3
Culvert under road is stopped up							

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
38455	01/24/23 04/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 76.0 <b>S-to-C</b> 63.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Hollis, Joseph Barnes Rd	Barnes Rd District 1
Culvert flooding the road, not his property							
38459	01/25/23 04/28/23	<b>Request Schedule Closed</b>	<b>Durations</b> 93.0 <b>S-to-C</b> 62.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shields 110 Cotton Blossom Rd	Cotton Blossom Rd District 4
Need culvert cleaned out or replaced with bigger culvert. Culvert is said to cause other residents to flood in the area.							
38460	01/25/23 04/26/23	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 62.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ruby Holmes Hollow Ln	Holmes Hollow Ln District 5
Between these two addresses, the asphalt is washing away from the culvert going under the road							
38469	01/26/23 04/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 61.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sims, Josh Shady Acres Ln	Shady Acres Ln District 4
Culvert is damaged real bad, and causing flooding, culvert is very old needs access to property							
38477	01/30/23 04/14/23	<b>Request Schedule Closed</b>	<b>Durations</b> 74.0 <b>S-to-C</b> 57.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watkins, Alishia 1223 Virgin Mary Rd	Virgin Mary Rd District 5
Need culvert repaired							
38486	02/01/23 04/07/23	<b>Request Schedule Closed</b>	<b>Durations</b> 65.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bullock, Donna 116 Patrick Rd	Patrick Rd District 4
Need culvert replaced							
38487	02/01/23 04/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 75.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Walker, Connie Willow Way Dr	Willow Way Dr District 4
Need culvert installed							

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
38488	02/01/23 04/28/23	<b>Request Schedule Closed</b>	<b>Durations</b> 86.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Taylor, Felisha Sharon Rd	Sharon Rd District 5
Culvert caved in, water not flowing through							
38490	02/01/23 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 82.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Grantham, Don and Stephanie Way Rd	Way Rd District 5
Needs culvert installed							
38534	02/09/23 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Smith Carr Rd	Smith Carr Rd District 4
Said we replaced a culvert last year at this address and replaced the concrete. He said the concrete is breaking and needs repair.							
38535	02/10/23 04/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 76.0 <b>S-to-C</b> 46.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Hazelton Cv	Hazelton Cv
Water collects at end of driveway and never dries up per caller							
38570	02/17/23 04/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 66.0 <b>S-to-C</b> 39.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sutherland, John Stump Bridge Rd	Stump Bridge Rd District 5
Culvert caving in on one side							
38586	02/21/23 04/21/23	<b>Request Schedule Closed</b>	<b>Durations</b> 59.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Matlock, Diana Pisgah Bottom Road	Pisgah Bottom Rd District 5
Culvert needs resetting, water won't drain, water stands between her house and her neighbors.							
38611	02/23/23 04/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jordon, Mark 198 Ratliff Rd	Ratliff Rd District 4
Need culvert installed							



# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
38613	02/23/23 04/24/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Medlock, Rosie 613 St Charles St St Charles St District 4
38615	02/24/23 04/10/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 45.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Installation Medium Priority Culvert is needed across from 88 Bozeman-Paine Cir.	Brown, Shirley Road Maintenance	Dillan Bozeman-Paine Cir Bozeman-Paine Cir District 3
38652	02/27/23 04/17/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 29.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	South, Joseph Ratliff Ferry Rd Ratliff Ferry Rd District 5
38685	03/01/23 04/21/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Culvert Repair Medium Priority End of driveway has a big dropp off from the road onto driveway	Brown, Shirley Road Maintenance	Ealy, John N Old Canton Rd North Old Canton Rd District 1
38726	03/06/23 04/28/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 53.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Repair Medium Priority Crossdrain going under road has a hole in it, the one close to Pocahontas Rd end	Brown, Shirley Engineering	Lawerence Robinson Springs Rd Robinson Springs Rd District 3
38727	03/06/23 04/06/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	North, John Stout Rd Stout Rd District 3
38760	03/08/23 04/07/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up under the road causing problems on her property	Brown, Shirley Road Maintenance	Boston, Leslie Virilia Rd Virilia Rd District 4

# Madison County Road Department

Reporting Dates 04/03/23 through 04/28/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
38864	03/20/23 04/07/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed, area is staked off.	Brown, Shirley Road Maintenance	Killings, Willie 719 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
38865	03/20/23 04/21/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 32.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Pot Holes Medium Priority  Waldrop Road needs pothole repair near 350 Waldrop Road and shoulder needs repairing road	Brown, Shirley Road Maintenance	Caller Waldrop Road	Waldrop Rd District 4
38885	03/22/23 04/18/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 27.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need a new culvert, old one is demolished haven't had one over 20 years	Brown, Shirley Road Maintenance	Seals, Desiree Gus Green Rd	Gus Green Rd District 3
38886	03/22/23 04/21/23	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Bennett, Bernard Catlett Rd	Catlett Rd District 3

---

**Open Requests:** 60      168.9 **S-to-C Average Duration**  
148.8 **O-to-C Average Duration**

---

**Total Requests:** 60      168.9 **S-to-C Average Duration**  
148.8 **O-to-C Average Duration**